

Jurisdiction	License	State Agency	Disclosures
Alabama	Money Transmitter License #825	Alabama Securities Commission 445 Dexter Ave, Montgomery, AL 36104	
Alaska	Money Transmitter License #AKMT-014344	Department of Commerce, Community and Economic Development Division of Banking & Securities 550 West 7th, Suite 1850 Anchorage, Alaska 99501	For Alaska Residents Only: If your issue is unresolved by Blockchain.com, Inc. (1-888-552-1019), please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf Submit formal complaint form with supporting documents: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807 If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One. Please note that this license does not cover the transmission of virtual currency.

Arizona	Money Transmitter License #1014569	Arizona Department of Financial Institutions 2910 N. 44th Street, Suite 310 Phoenix, AZ 85018	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may complete an Online Complaint Form as stated on the File a Complaint against a Financial Institution or Enterprise page. AZ e-Licensing Portal for filing a complaint: https://elicense.az.gov/ARDC_FileComplaint
Arkansas	Money Transmitter License #2024031	Arkansas Securities Department Heritage West Building, Suite 300 201 East Markham Street Little Rock, AR 72201-1692	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file the completed complaint form by emailing to ASDInfo@securities.arkansas.gov or by mailing at: 1 Commerce Way, Suite 402, Little Rock, Arkansas 72202 Telephone: (501) 324-9260 Facsimile: (501) 324-9268 Hotline: (800) 981-4429 For additional information please refer to the How To File A Complaint page for the

			Arkansas Security Department.
Colorado	Money Transmitters License #500303	Colorado Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202	MO7 Customer Notice - Colorado Money Transmitters Act If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc's money transmission activity, you may file it by contacting the Colorado Division of Banking. The Complaint Process All consumer complaints filed with the Colorado Division of Banking must be submitted in writing. You will not fill out the form online. Instead, you must download the file to your own device and edit that version. When completing the Complaint Form, please provide detailed information and fill it out completely. Send the complaint and supporting documentation by regular mail, facsimile, or electronic mail (e-mail) to the Colorado Division of Banking. NOTE: If filing electronically, scan and/or save the completed complaint form with related attachments to a PDF file, a Word doc, or Zip file, and attach to your E-mail. Colorado Division of Banking 1560 Broadway, Suite 975, Denver, CO

			80202 Phone: 303-894-7575 Fax: 303-894-7570 E-mail: DORA_BankingWebsite@state.co.us For additional information please refer to the File a Complaint page for the Colorado Division of Banking.
Connecticut	Money Transmission License #MT-2024031	Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103-1800	
Delaware	Check Seller, Money Transmitter License #033187	Office of the State Bank Commissioner 555 E. Loockerman Street, Suite 210 Dover, DE 19901	
District of Columbia	Money Transmitter License #MTR2024031	1050 First Street, NE, 801, Washington, DC 20002	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc's money transmission activity, you may file it by contacting the Department at: District of Columbia Department of Insurance, Securities and Banking 1050 First St., NE, Suite 801 Washington, DC 20002 Phone: (202) 727-8000 Fax: (202) 354-1085 E-mail: disbcomplaints@dc.gov

			Consumer Complaint Form Mail-in Version
Florida	Money Transmitter License Part II #FT230000339	Florida Office of Financial Regulation - Consumer Finance 200 E. Gaines Street, Tallahassee, FL 32399-0370	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Florida Office of Financial Regulation online at the Submit a Complaint or Tip page. To file your complaint, you will need to register electronically through Online Services. A valid email address is required. Download Consumer Complaint Form
Georgia	Money Transmitter License #2024031	Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341-5565	Licensed by The Georgia Department of Banking and Finance. (Lic. #2024031). If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you can find more information about filing a complaint online at File a Complaint? The Georgia Department of Banking and

			Finance does not intervene in disputes between consumers and financial service providers, but it does use complaint information in the regulatory process. To file a complaint with the regulators, you may securely do so with the Consumer Financial Protection Bureau, an agency of the federal government, online at Submit a complaint about a financial product or service or by telephone at (855) 411-2372.
Idaho	Money Transmitter License #MTL - 301	Idaho Department of Finance Mailing: P.O. Box 83720 Boise, ID 83720-0031 Courier: 800 Park Blvd., Suite 200 Boise, ID 83712	
Illinois	Money Transmitter License #MT.0000399	Illinois Department of Financial and Professional Regulation 320 West Washington Street Springfield, IL 62786	Illinois Division of Banking If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, you may file it by contacting the Illinois Division of Banking at the Illinois Department of Financial and Professional Regulation online at File a Complaint. Fill In and Print Complaint Form for Currency Exchange and Title Insurance

			IL Department of Financial and Professional Regulation Complaint Portal: Division of Professional Regulation File a Complaint
Iowa	Money Services License #2021-0153	State of Iowa Division of Banking 200 E. Grand Avenue, Suite 300 Des Moines, IA 50309	
Kansas	Money Transmitter License #MT.0000209	Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, you may file it by contacting the Office of the State Bank Commissioner. 1) Complete the English - Consumer Assistance Form or Espanol - Consumer Assistance Form 2) Mail or fax the completed consumer assistance form and attachments to: Kansas Office of the State Bank Commissioner Attn: Consumer Affairs 700 SW Jackson St, Suite 300 Topeka, KS 66603 Fax: (785) 371-1229 Email: complaints@osbckansas.org If submitting electronically, submit your complaint online at File a Complaint.

Kentucky	Money Transmitter License #SC759582	Kentucky Department of Financial Institutions Division of Non-Depository Institutions Mail Stop 2 SW 19 500 Mero St. Frankfort, KY 40601	
Maine	Money Transmitter License	Department of Professional & Financial Regulation Bureau of Consumer Credit Protection 35 State House Station Augusta, Maine 04333	
Maryland	Money Transmitter License #2024031	Office of Financial Regulation, Maryland Department of Labor 500 North Calvert Street, Suite 402 Baltimore, Maryland 21202	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Maryland Department of Labor. The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Blockchain.com, Inc., (NMLS ID No.: 2024031) by contacting the Commissioner's office at: 500 North Calvert Street, Suite 402, Baltimore,

			Maryland 21202, or (888) 784-0136. Additional information about Blockchain.com, Inc. may be obtained at www.nmls_consumer_access.org. MD e-Licensing Portal for filing a complaint MD Department of Labor Complaint Portal: https://www.dllr.state.md.us/finance/consumers/comphow.shtml.
Michigan	Money Transmitter License #MT0023834	Michigan Department of Insurance and Financial Institutions PO Box 30220 Lansing MI 48909-7720	
Minnesota	Money Transmitter License #MN-MT-2024031	Minnesota Department of Commerce and Financial Institutions Division 85 7th Place East Suite 280 St. Paul, MN 55101	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Minnesota Department of Commerce. To make a complaint, please make a call contacting the following: Minnesota Department of Commerce 85 7th Place East, Suite 280 Saint Paul, MN 55101 (Local) 651-539-1500 (Complaints) 651-539-1600

Mississippi	Money Transmitter License #1994147	Mississippi Department of Banking and Consumer Finance Post Office Box 12129 Jackson, MS 39236-2129	The Mississippi Department of Banking & Consumer Finance recommends that you attempt to resolve your complaint with the financial institution first by contacting Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019 to allow the opportunity to resolve the issue(s). If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file you complain online at https://dbcf.ms.gov/complaint-form/
Nebraska	Money Transmitter License	Nebraska Department of Banking & Finance 1526 K Street, Suite 300 P.O. Box 95006 Lincoln, NE 68508-2732	
New Hampshire	Money Transmitter License #24073-MT	New Hampshire Banking Department 53 Regional Drive, Suite 200 Concord, NH 03301	
New Mexico	Money Transmission License	New Mexico Financial Institutions Department Mortgage Unit 2550 Cerrillos Road, 3rd Floor PO Box 25101 (87504) Sante Fe, NM 87505	
North Carolina	Money Transmitter License #207046	North Carolina Office of the Commissioner of Banks	

		316 W Edenton St, Raleigh, NC 27603, USA	
North Dakota	Money Transmitter License #MT103873	North Dakota Department of Financial Institutions 2000 Schafer Street, Suite G Bismark, ND 58501	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the North Dakota Department of Financial Institutions at (701) 328-9933.
Ohio	Money Transmitter License #OHMT206	Ohio Division of Financial Institutions 77 South High Street, 21st Floor Columbus, OH 43215	
Oklahoma	Money Transmission License	Oklahoma Department of Banking 2900 North Lincoln Boulevard Oklahoma City, OK 73105	
Oregon	Money Transmitter License #2024031	Oregon Department of Consumer and Business Services Division of Finance and Corporate Securities PO Box 14480, 350 Winter St., NE, Suite 410 Salem, Oregon 97309-0405	
Puerto Rico	Money Transmitter License #TM-138	Office of the Commissioner of Financial Institutions 1492 Ponce de León Avenue, Suite	

		600 Centro Europa Building San Juan, PR 00907	
Rhode Island	Currency Transmitter #20224303CT	Department of Business Regulation 1511 Pontiac Ave Cranston, RI 02920	
South Carolina	Money Transmitter License - NMLS ID 2024031	Office of the Attorney General Money Services Division 1000 Assembly Street Columbia, SC 29201	
South Dakota	Money Transmitter License #2024031.MT	South Dakota Department of Labor and Regulation Division of Banking 1714 Lincoln Ave., Suite 2 Pierre, SD 57501	
Vermont	Money Transmitter #MT-2024031	Vermont Department of Financial Regulation 89 Main Street Montpelier, VT 05620	
Washington	Money Transmitter (includes Currency Exchange) #550-MT-137775	State of Washington - Department of Financial Institutions Division of Consumer Services 150 Israel Road, S.W. Tumwater, WA 98501	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Washington Department of Financial Institutions at: If filing online:

			File a complaint by filling out our online complaint form. If filing via mail: Fill out this form and mail to the following: DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES P.O. Box 41200, Olympia, Washington 98504-1200 If filing via fax: Fill out this form and fax to the following: FAX (360) 596-3868 To contact the Washington Department of Financial Institutions: Phone: (360) 902-8703 Toll-free: 1-877-RING DFI (1-877-746-4334) Email: CSEnforceComplaints@dfi.wa.gov WA e-Licensing Portal for filing a complaint: Washington Department of Financial Institutions Complaint Portal: https://dfi.wa.gov/consumers/money-services-complaint
West Virginia	Money Transmitter License #WVMT-2024031	Division of Financial Institutions 900 Pennsylvania Avenue, Suite 306, Charleston, West Virginia	

